Asia's Leading Business Expansion Specialist

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Business Process Improvement (BPI) and Standard Operating Procedures (SOP) are crucial for operational efficiency and for achieving strategic objectives. With business landscapes continually evolving, organizations must maintain the ability to adapt and adjust their business processes accordingly. The continuous improvement of business processes and SOP is essential for organizations to survive and thrive in uncertain times. Leveraging every opportunity to improve operational efficiency encourages organizational growth and provides businesses with a competitive edge.

To help organizations cope with shifting market environments, visionary leaders may adopt a Business Transformation initiative to reshape the fundamentals of their business dynamics. An impactful transformation journey requires the commitment and participation of business and operational managers from various functions.

# For further information, contact our Tricor Axcelasia team in Malaysia:



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# **BUSINESS PROCESS IMPROVEMENT & STANDARD OPERATING PROCEDURES ADVISORY**

#### How can Tricor Axcelasia support your organization in Malaysia?

- Help business and operational managers identify underperforming processes and practices
- Identify digital and process automation opportunities
- Map best practices and incorporate proven implementation techniques into operating guides

#### What strategic advantages can Tricor Axcelasia offer and what capabilities can we help you build?

- Improve employee knowledge of risks and critical control points within their responsibilities
- Standard operating procedure (SOP) Address the challenges of corporate memory retention, especially for organizations experiencing high employee turnover rates
- Formally capture best practices

#### What is Tricor Axcelasia's approach to service delivery?

- Apply a risk-focused approach to lead business managers into process mapping
- Leveraging brainstorming exercises to explore and analyze all applicable work and management processes and practices













#### How can Tricor Axcelasia support your organization in Malaysia?

- Analyze business operations, identify and realize savings across goods and services cost categories
- Build procurement capabilities to achieve sustainable savings
- Identify alternative procurement structures and approaches

#### What strategic advantages can Tricor Axcelasia offer and what capabilities can we help you build?

- Lead procurement team to leverage opportunities with demand planning and forecasting
- Develop effective category management strategy
- Understand factors that drive procurement cost movements (total cost of ownership modelling)

#### What is Tricor Axcelasia's approach to service delivery?

- Advisory and execution led by experienced **Executive Director**
- Application of deep knowledge and local experience to design a procurement costoptimization program meeting operational business requirements



#### How can Tricor Axcelasia support your organization in Malaysia?

- Perform organization-wide bottle-neck analysis
- Assess organizational capability gaps and engage leaders to proactively strategize and plan next-level organizational performance
- Design transformation road maps that incorporate solutions for strategic planning, governance framework, process re-engineering, technology application, workforce mindset alignment to boost capabilities

#### What strategic advantages can Tricor Axcelasia offer and what capabilities can we help you build?

- Deliver a well-rounded transformation plan with actionable items at a reasonable fee
- Guide business leaders and managers to appreciate the need for change, and commit to the execution of transformative actions
- Prepare business leaders and managers for future work planning and execution challenges

#### What is Tricor Axcelasia's approach to service delivery?

- Collaborate with a multi-disciplinary team
- Leverage our experience and strong track record in strategic, governance, risk, BPI, SOP, technology, and talent advisory work

### **About Tricor Axcelasia**

Tricor Axcelasia, a subsidiary of Tricor Group, provides strategic business advisory and governance risk & compliance (GRC) systems to publicly listed companies, private companies, multinational corporations and government-linked entities in the following areas:



GOVERNANCE, RISK & COMPLIANCE



**GRC SYSTEM** (TricorRadar)



INTERNAL AUDIT, **ICR & QAR** 



**TRANSFORMATION** 



















